

Warranty/Goods Return Note

HOW TO ARRANGE A RETURN

1. Please complete this returns note and include within your parcel.
2. Return via your own chosen method to: Cars Refrigeration Ltd Units 11c & 11d Longbridge Hayes Rd, Queensway Ind Est Stoke-on-Trent ST6 4DS clearly marking 'RETURN'
3. Alternatively we can arrange a collection on your behalf at a cost of £20 + VAT, please call us on 0800 328 6283 to arrange.
4. Please read and adhere to our returns terms & conditions below.

Date:

Company Name & Address:

Please delete as appropriate:

Warranty Claim / Sale or Return / Goods not Req'd / Incorrectly Supplied / Incorrectly Ordered

Date Purchased	Invoice No.	System description	Model of returned goods	Refrigerant used	Warranty number	Approx. Value

GOODS RETURNED TERMS & CONDITIONS

Ensure that goods are packaged in a way to avoid damage; compressors must be sealed by inserting the correct sized tube into the port and brazed to avoid leakage. All returns that are deemed adequately packaged and/or have oil traces on the box will be refused on arrival, therefore incurring a second collection charge.

Unused goods returned in their original packaging will incur a restocking fee of 15%

If we arrange a collection on your behalf we will confirm a suitable day with you beforehand, however if goods are unavailable but the agreed collection has been attempted the collection charge will still apply.